## WEIGHT ADJUSTMENT

Your monitor should move up and down easily and stay in place once adjusted.

- If the Monitor moves down from the adjusted position, or is hard to lift you should INCREASE the counterbalance tension.
- If the Monitor rises up from the adjusted position you should DECREASE the counterbalance tension.

A. Push the Upper Arm Link (A) downward until the Adjustment Screw (S) is visible.

B. Using the 4mm Hex Key turn the Adjustment Screw clockwise (towards +) to increase the load tension, and counter-clockwise (towards –) to decrease the load tension.

C. Turn the Adjustment Screw (S) until the Monitor is properly balanced.

D. Move the monitor around to ensure that the motion is smooth and the arm functions as intended and holding the monitor in place.

**CAUTION:** Do not over-tighten the Adjustment Screws as it can damage the Arms.

**Monitors Should Not Exceed 15.5 lbs per Arm**

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## STEP 6: CABLE MANAGEMENT

A. Route power and monitor cables through the flexible cable clips on the upper link (A).

B. Slide the plastic cover on the lower link upward until it disengages, then remove (B).

C. Route cables inside the lower link (C).

D. Place the plastic cover back onto the lower link and slide downward until it clicks into place (D).

**NOTE:** Leave enough slack in the cables to allow arms to rotate without difficulty.

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## STEP 7: ARM ADJUSTMENTS

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## M2.1 INSTALLATION HARDWARE

- 8 Standard VESA Bracket Screws
- 8 Plastic Spacers
- 8 Extended VESA Bracket Screws
- 2 VESA Brackets

**NOTE:** 4mm and 5mm Hex Keys can be found under the plastic base cover.

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**Dual Mount Installation Instructions**

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**BOLT-THROUGH MOUNT**

- 4mm Hex Key
- 5mm Hex Key

**CLAMP MOUNT**

- 10mm Hex Key
- 16mm Wrench

**SLIDING DESK MOUNT**

- Bolt-Through Adapter
- Bolt-Through Bolts
- Bolt-Through Plate

**HSIM21D0119**

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**STEP 1: ATTACH MOUNT TO WORK SURFACE**

**CLAMP AND GROMMET MOUNT**

1A. For installation on open edge of work surface:
   i. Slide the Base with Clamp Mount (A) against work surface edge and fully tighten Clamp Screws (B) with 5mm Hex Key (C).

1B. For installation on work surface positioned against a wall or panel:
   i. Detach the Clamp Foot (E) from the Clamp Bracket (F) by loosening Bracket Screws (D) with 5mm Hex Key (C).
   ii. Position the Clamp Bracket against work surface edge.
   iii. Underneath the work surface, reattach the Clamp Foot to the Clamp Bracket using the Bracket Screws.
   iv. Fully tighten the Clamp Screws (B) with 5mm Hex Key.

1C. For installation through a 3” grommet hole:
   i. See step 1B – i to remove Clamp.
   ii. Position the Clamp Bracket (F) in Grommet Hole (G) and against the inside edge. Position Base (A) so that the front is facing the user.
   iii. See steps 1B – iii, iv to reattach Clamp.
   * If grommet hole is less than 3” a Bolt-Through mount is required.

**CAUTION:** Clamp Mount cannot be used to mount to any vertical surface.

**SLIDING DESK MOUNT**

1D. For installation with minimal clamp clearance:
   i. Lift and rotate Base Cover (H) to expose the three Base Screws (J) one at a time.
   ii. Using the 5mm Hex Key (C), loosen the three Base Screws (J) to remove Clamp Mount (K).
   iii. Loosely attach Sliding Clamp (L) to the Base Plate (M) with the Base Screws. Do not tighten these screws fully.
   iv. Slide the Clamp all the way onto the back edge of the work surface.
   v. Fully tighten the three Base Screws.

**BOLT-THROUGH MOUNT**

1E. For installation on a work surface with no access for a clamp system:
   i. See steps 1D – i to remove Clamp Mount.
   ii. Remove the Stem Bolt (N) from under the base using the 10mm Hex Key (O).
   iii. Pass the Bolt-Through Adapter (P) through the base and into the Stem. Use the 16mm Wrench (S) to tighten the adapter.
   iv. Position the Base over the Hole (H).
   v. Align Bolt-Through Plate (T), foam side up, under the work surface. Pass the Bolt (U) through the hole in the plate and screw into the Bolt-Through Adapter (P) using the 10mm Hex Key (O).

**NOTE:** The Bolt-Through Mount will accommodate holes and grommets up to 4” (102mm) in diameter. Holes 2” or larger will allow cables to routed through before installation of the mount.

**STEP 2: SMART STOP ADJUSTMENT**

Monitor arm must be configured with smart stop rings in such a way that the monitor does not pass behind the rear edge of the unit.

**STEP 3: ATTACH ARM TO BASE STEM**

Before adding each link, adjust the smart stop according to Step 2. In a three link configuration, one must be a 4” link. The installation order of the links must not allow the monitor to pass behind the rear edge of the unit.

i. Insert the first link into the mount until release button locks in place.
ii. Insert the next link into the first link until release button locks in place.
iii. To remove link, press the release button and lift upward near the joint.

**STEP 4: ATTACH VESA BRACKET TO MONITOR**

A. Remove the plastic top cover.
B. Place VESA bracket in position on back of monitor with two cutouts (U) in vertical direction and attach using 4 screws provided. VESA bracket can accommodate 75mm or 100mm hole patterns. For this, you may also use screws that came with your monitor.
C. If mounting space for 75mm VESA bracket is inset into back of monitor, place the 4 plastic spacers (S) between VESA bracket and monitor (align with hole pattern), and using the extended VESA screws (Y), attach through the spacers.
D. Reinstall the plastic top cover.

**STEP 5: ATTACH MONITOR TO ARM**

Hold the monitor angled back, lower it to the arm. Align the VESA Bracket with the Arm and fit the Hook into the corresponding cutout in the VESA Bracket. Tilt the bottom of the monitor back until the Quick Release Tab on the arm snaps into position.

To remove the monitor, lift the Quick Release Tab and pull the bottom of the monitor away from the arm, then lift free of the hook.

**NOTE:** If needed, adjust tension screws (A) to hold monitor in desired position.

**STEP 5B: ONLY FOR OPTIONAL OFFSET VESA ADAPTER**

Attach Offset VESA Adapter to the display using the included screws. The Offset VESA Adapter can be placed on the arm in 4 positions to place the display in the desired location.